

SERVICES AND BENEFITS

Presenting a selection of services and benefits designed to add comfort, delight, and ease to each day. From discerning butler services at your new home to preferred access and rates at Accor properties across the globe, we are proud to extend the greatest care and consideration to our residents and guests.

RAFFLES CORE SERVICES



24-HOUR DEDICATED RESIDENTIAL CONCIERGE

24-HOUR DOORMAN AND SECURITY

24-HOUR VALET PARKING VIA PORTE-COCHÈRE WITH RESERVED SELF-PARK SPACES AVAILABLE

RAFFLES BUTLER SERVICES

WINE SELECTION SERVICES FROM RAFFLES BOSTON'S SOMMELIER

FOOD AND BEVERAGE TASTING PROGRAMS IN THE RESIDENTS' TASTING KITCHEN AND WINE LOUNGE

FOOD AND BEVERAGE SERVICE AVAILABLE VIA RAFFLES BUTLER THROUGHOUT BUILDING

RAFFLES À LA CARTE SERVICES



IN-RESIDENCE DINING / CATERING, PERSONAL CHEF

IN-RESIDENCE SPA SERVICES

NUTRITIONIST, HEALTH, & WELLNESS CONSULTATION

SHOPPING SERVICES (GROCERY, RE-PROVISIONING, ORGANIC FOOD KITS)

PERSONAL ASSISTANT, SECRETARIAT

CHILDCARE

DRY CLEANING & LAUNDRY

PRIVATE TRANSPORTATION / LIMOUSINE SERVICES

IN-RESIDENCE HOUSEKEEPING (DAILY, WEEKLY, OR MONTHLY)

IN-RESIDENCE MAINTENANCE AND 24-HOUR EMERGENCY REPAIR

"WHILE YOU ARE AWAY" MAINTENANCE PACKAGE (A TURNKEY IN-RESIDENCE MAINTENANCE SOLUTION FOR RESIDENTS WHO FREQUENTLY RESIDE ELSEWHERE)

NEWSPAPER AND MAGAZINE DELIVERY TO THE DOOR

PET MINDING, WALKING, & RELATED SERVICES

FLORIST SERVICES

RAFFLES / ACCOR OWNERSHIP BENEFITS PROGRAM



DIAMOND LEVEL OF ACCOR LIVE LIMITLESS (ALL) LOYALTY PROGRAM

DEDICATED VIP RESERVATION DESK TO SUPPORT TRAVEL PLANNING ACROSS ACCOR'S GLOBAL NETWORK OF HOTELS, RESORTS, AND RELATED HOSPITALITY OFFERINGS

AUTOMATIC UPGRADES ON ARRIVAL ACROSS MORE THAN 4,500 HOTELS AND RESORTS WORLDWIDE (SUBJECT TO AVAILABILITY), INCLUDING THE RAFFLES PORTFOLIO

20% OFF OF BEST AVAILABLE RATE AT MORE THAN 4,500 HOTELS AND RESORTS WORLDWIDE, INCLUDING THE RAFFLES PORTFOLIO

PIED-À-TERRE RECIPROCAL USE PROGRAM – AN OPPORTUNITY TO EXCHANGE NIGHTS FROM AN OWNER'S PIED-A-TERRE FOR NIGHTS IN RAFFLES, FAIRMONT, AND SELECT OTHER ACCOR HOTELS AND RESIDENCES GLOBALLY (SUBJECT TO LOCAL SHORT-TERM HOUSING ORDINANCES)

RAFFLES BACK BAY HOTEL BENEFITS & PRIVILEGES



DISCOUNTS ON GUEST ROOMS FOR GUESTS OF OWNERS

PREFERRED RAFFLES SPA TREATMENT AVAILABILITY AND DISCOUNTS ON SPA PRODUCTS AND SERVICES

RESIDENTS' DISCOUNT IN HOTEL RESTAURANTS AND BARS

PREFERRED SEATING FOR RESIDENTS AT DINING OUTLETS AT RAFFLES BOSTON AND FAIRMONT COPLEY PLAZA

OWNERS' DISCOUNT ON MEETING FACILITIES, CATERING, AND EVENTS

EXCLUSIVE ACCESS TO PRIVATE EVENTS HELD AT THE RAFFLES BOSTON AND FAIRMONT COPLEY PLAZA

HOUSE ACCOUNT WITH SIGNING PRIVILEGES AT THE HOTEL

Raffles cares, and shows this through well-gleaned knowledge and infinite thoughtfulness.

-Natasha Fraser-Cavassoni

